

Terms and Conditions.

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Article 1 - Definitions

In these conditions apply:

Grace period: The period within which the consumer can exercise his right of withdrawal;

Consumer: the natural person not acting in the exercise of profession or business and a distance contract with the entrepreneur;

Day: calendar day;

Transaction Duration: a distance contract relating to a range of products and / or services, the supply and / or purchase is spread over time;

Durable medium: any means that the consumer or business that enables information to him personally, store in a way that future consultation and unaltered reproduction of the stored information.

Right of withdrawal: the ability for consumers to see within the waiting period of the contract;

Entrepreneur: the natural or legal products and / or remote services to the consumer;

Distance contract: an agreement whereby in the framework of a system organized by the entrepreneur for distance selling of products and / or services until the conclusion of the agreement exclusive use of one or more means of distance communication;

Technology for distance communication: means that can be used to conclude a contract, without the consumer and trader being in the same area.

Article 2 - Identity of the entrepreneur

De Rijk V.O.F.

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If the activity of the entrepreneur is subject to a relevant licensing regime:

details of the supervisory authority:

If the entrepreneur a regulated profession:

the professional association or organization with which he is affiliated;

the professional title, the place in the EU or the European Economic Area in which it was granted;

a reference to the professional rules applicable in the Netherlands and instructions where and how these professional rules accessible.

Article 3 - Applicability

These general conditions apply to every offer of the entrepreneur and any agreement concluded at a distance between businesses and consumers.

Before the contract is concluded, the text of these general conditions made available to the consumer. If this is not reasonably possible, before the contract is concluded, indicated that the general conditions appearing in the entrepreneur and will be sent free of charge as soon as possible, at the request of the consumer.

If the contract is concluded electronically away, notwithstanding the preceding paragraph and before the contract is concluded, the text of these general conditions are made electronically available to the consumer in such a way that the consumer in a simple way can be stored on a durable medium. If this is not reasonably possible, before the contract is concluded, indicated where the general conditions can be inspected electronically and that at the request of the consumer electronically or otherwise will be sent free of charge.

In the event that besides these general conditions also specific product or service conditions apply, the second and third paragraph shall apply and the consumer in case of conflicting terms always rely on the applicable provision that is most favorable to him is.

Article 4 - The offer

If an offer has a limited duration or subject to conditions, this will be explicitly stated in the offer.

The offer contains a complete and accurate description of the offered products and / or services.

The description is sufficiently detailed to allow a proper assessment of the offer by the consumer.

If the contractor uses these images are a true reflection of the products and / or services. The

description is sufficiently detailed to allow a proper assessment of the offer by the consumer. If

the contractor uses these images are a true reflection of the products and / or services. Obvious mistakes or errors in the offer binding on the entrepreneur.

Each offer contains such information that is clear to the consumer what rights and obligations are involved in accepting the offer. This concerns in particular:

the price including taxes;

any costs of delivery;

how the agreement will be achieved and what actions they require;

whether to apply the right of withdrawal;

the method of payment, delivery and performance of the contract;

The deadline for accepting the offer, or the deadline for adhering to the price;

the size of the tariff for distance communication if the cost of using the technique for distance communication are calculated on a basis other than the regular fare for the means of communication;

if the contract is filed after conclusion, and if so, how this can be accessed by the consumer;

the way the consumer, for the conclusion of the contract, to check information provided by him under the contract, and repair if necessary;

any other languages, including Dutch, the contract can be concluded;

The conduct to which the trader is subject and the way the consumer can consult these

behavioral codes electronically; and
the minimum duration of the distance contract in the event of an extended transaction.

Article 5 - The contract

The agreement is subject to the provisions of paragraph 4, concluded at the time of the consumer accepts the offer and meet the corresponding conditions.

If the consumer has accepted the offer electronically, the trader will immediately acknowledge electronic receipt of acceptance of the offer. Until receipt of this acceptance has not been confirmed by the operator, the consumer may rescind the contract.

If the agreement is created electronically, the trader will take appropriate technical and organizational measures to protect the electronic transfer of data and he will ensure a secure web environment. If the consumer can pay electronically, the trader will take appropriate safety precautions.

The entrepreneur can - within the law - inform the consumer's ability to meet its payment obligations, and of all those facts and factors that are important to a sound conclusion of the distance contract. If the operator under this investigation was justified not to enter into the agreement, he is entitled to refuse an order or request or to attach special conditions to the implementation.

The entrepreneur will the consumer in the product or service the following information in writing or in such a way that it can be stored by the consumer in an accessible manner on a durable medium, send:

- A. The address of the establishment of the business where consumers can lodge complaints;
- b. the conditions under which and the manner in which the right of withdrawal consumer can be exercised, or a clear statement regarding the exclusion of the right of withdrawal;
- c. information on guarantees and after sales service;
- d. the details of these conditions include in Article 4 paragraph 3, unless the operator this information already provided to the consumer before the execution of the agreement;
- e. the requirements for terminating the agreement if the agreement has a duration of more than one year or is indefinite.

In the event of an extended transaction is the provision in the previous paragraph applies only to the first delivery.

Article 6 - Right of withdrawal

When delivering products:

When purchasing products, the consumer can terminate the contract without giving any reason within 14 days. This period commences on the day following receipt of the product by the consumer or a pre-designated by the consumer and the entrepreneur announced representative. During this period the consumer will treat the product and packaging. He will only unpack the product to the extent or use as necessary to assess whether he wishes to retain. If he exercises his right of withdrawal, he will the product with all accessories and - if reasonably possible - in its original condition and packaging to the Entrepreneur return, according to the reasonable and clear instructions provided by the entrepreneur.

When providing services:

With the delivery of services the consumer has the option to terminate the agreement without giving reasons, during at least fourteen days, starting on the day of entering into the agreement. To use his right of withdrawal, the consumer focus to the operator to supply and / or appearance on delivery to area provided reasonable and clear instructions.

Article 7 - Costs in case of withdrawal

If the consumer exercises his right of withdrawal, will not exceed the cost of return shipping cost.

If the consumer has paid an amount, the entrepreneur this amount as soon as possible but no later than 30 days after the return or cancellation, refund.

Article 8 - Exclusion of right of withdrawal

The entrepreneur can exclude the right of withdrawal from the consumer to the extent provided in paragraph 2 and 3. The exclusion of the right of withdrawal applies only if the trader clearly in the offer, at least in time for the conclusion of the contract refers.

Exclusion of the right of withdrawal is only possible for products:

- a. which have been created by the trader in accordance with specifications of the consumer.;
- b. that are clearly personal in nature;
- c. that can not be returned due to their nature;
- d. nutrients;
- e. whose price depends on fluctuations in the financial market over which the trader has no influence;
- f. for individual newspapers and magazines;
- g. for audio and video recordings and computer software that the consumer has broken the seal.

Exclusion of the right of withdrawal is only possible for services:

- A. On accommodation, transport, carrying catering or leisure on a certain date or during a given period;
- b. which the supply with the express consent of the consumer before the period has expired;
- c. on betting and lotteries.

Article 9 - The price

During the period mentioned in the offer prices of the products and / or services have not increased, except for price changes due to changes in VAT rates.

Notwithstanding the preceding paragraph, the business products or services whose prices are subject to fluctuations in the financial market and where the entrepreneur has no control, at variable prices. These fluctuations and the fact that any price targets, are at the offer.

Price increases within 3 months after the conclusion of the contract are only allowed if they result from legislation or regulations.

Price increases from 3 months after the conclusion of the contract are only allowed if the trader has agreed and:

- A. They are the result of legislation or regulations; whether
- b. the consumer is authorized to terminate the contract with effect from the date the increase takes effect.

The prices include VAT mentioned in the supply of products or services.

Article 10 - Compliance and Warranty

The operator guarantees that the products and / or services meet the contract, the offer mentioned specifications, the reasonable requirements of reliability and / or usability and on the date of the conclusion of the agreement existing legal provisions and / or government regulations. If agreed, the entrepreneur also ensure that the product is suitable for other than normal use.

A guarantee provided by the trader, manufacturer or importer does not affect the legal rights and claims that the consumer under the agreement against the entrepreneur can assert.

Article 11 - Delivery and execution

The trader will take the greatest possible care when receiving and implementing orders for products and when assessing applications for the provision of services.

The place of delivery is the address that the consumer makes known to the company.

Subject to what is stated in Article 4 of these terms and conditions, the company will execute accepted orders expeditiously within 30 days unless a longer delivery has been agreed. If delivery is delayed or if an order is not or only partially carried out, the consumer receives them no later than 30 days after placing the order. The consumer in this case the right to terminate the contract without penalty and be entitled to any compensation.

In case of dissolution in accordance with the preceding paragraph, the enterprise